Maximise Your Lead Generation from Events & Expos 🛛 😴 Qualified Leads



Task	Notes	-4W	-3W	-2W	-1W	Event	+1W	+2W	+3W	+4W
Lead Capture										
Design value offering	What will make your leads share their details? For example: giveaways, prize draws, additional information packs (digitally), discounts.									
Define details to capture	What details do the sales and marketing teams need post-event to qualify and prioritise the leads? For example: name, company, phone, email, title, product of interest, budget.									
Confirm capture process	How will you capture these details, particularly if your stand is busy? For example: ipads, paper forms, QR codes to lead capture pages.									
Allow for additional details	Ensure your team can record additional details on leads and consolidate them with the lead's details for more relevant sales conversations post-event.									
Prepare your CRM	Ensure your CRM will clearly identify leads that have come from the exhibition and/or ads related to this, and that the sales team knows how to distinguish these.									
Organic: Social Media & Email										
Social media creative: before	Prepare your social media posts for before the event that will build excitement and signpost the value of visiting the booth. Eg. product showcases, limited time deals.									
Social media creative: during	Prepare your social media posts for during the event that will create an urgency to attend and make your brand stand out as a "must visit."									
Social media creative: after	Prepare your social media posts for after the event that prolong the engagement by trickling out more information, benefits, value and social proof.									
Post on social media	Schedule posts to create excitement and engagement. Boost the posts that perform well.									
Email to database: before	Email your database to promote the event and signpost the value of visiting the booth.									
Email to database: after	Email your database to summarise the event. Include a call-to-action that allows readers who didn't attend to connect with your team to unlock the event offerings and value.									
Encourage following	Encourage attendees to follow your social pages, but do so with a genuine reason to follow (prize announcements, additional expo deals).									

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Digital Marketing Campaigns										
Create audiences LinkedIn audience Google audience Meta audience	Ensure your social media channels and website are correctly integrated with the necessary pixels, capturing visitors for a retargeting audience.									
Prepare campaigns LinkedIn campaigns Google campaigns YouTube campaigns Meta campaigns 	Prepare the necessary creative, copy, campaign structure, conversion tracking and KPI objectives so that campaigns are ready to launch immediately following the event.									
LinkedIn Outreach	Have your sales team connect with decision makers from target companies likely to attend. Simple online conversations will substantially increase the chance that they visit your booth.									
Load Audiences on Channels	Take your lead details and load them on the related channels as an audience. This will allow for targeted post event campaigns.									
Create lookalike audiences	By loading the lead list on the appropriate channels, you can expand it to find another (for example) 2000 people with similar characteristics for you to target.									
Launch and optimise campaigns	Launch the campaigns and continuosuly monitor performance. Stay flexible with budgets, reallocating spend to the top performing channels and campaigns.									
Outbound Sales										
Prepare a post-event value offering	Design a value offering to follow the event. For example: additional information, testimonials, discounts, bundles. This gives your sales team ammunition for an outbound call.									
Consolidate leads in CRM	Ensure the lead details from the event are promptly added to the CRM and the team understands the information collected and where to find it.									
Qualify and prioritise leads	Take the time to assess your leads and qualify them, leveraging the information gathered at the event.									
Call leads	Following the event, call the leads prioritising them by most likely to convert. Resist the temptation to just email them, as nothing beats a call, leveraging your post-event value offering.									
Email leads	Ideally email leads following a phone call and do so from the person who connected with them. This creates a more personalised experience and easier conversion pathway.									

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